

## **D2D PLAYBOOK**

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#### **Your Business Objectives?**

## Objective Goal 1. 2. 3. 3.

## D2D FORMULA



#### Sales Opportunity

## **Today 6 Months Goal** Ave Per Rep Deal Per Year \_\_\_\_ Ave Per Rep Deal Per Year \_\_\_\_ Override Per Act \$\_ Override Per Act \$\_ $\approx$ # of Reps # of Reps **Total** Total

#### \$\$\$ on the Table

What is the value of one recruit that sticks 1 year?

\$\$\$\_\_\_\_\_

What is the Value of Your team producing at 20% more than they are today?

\$\$\$\_\_\_\_\_

### Opportunity Cost \$ \_\_\_\_

# How would business be different?

1

2.

3.

## How would my life be Different?

1.

2.

3.

## **COMPANY IDENTITY**

#### **Core Values**

We make all business decisions based on these values: hiring, firing, meetings, systems, leadership, purchases, customer service, recruiting, marketing, etc... These values are what steer the business in the right direction.

#### **Purpose/Vision Statement**

Did you start your business because you wanted to make more money? Did the title CEO, or entrepreneur just sound cool? Did you do it out of circumstance? WHY do you do this job? And WHY does your business EXIST? If you are just another cog in the wheel you will lose steam and rely on all the other cogs to do the heavy lifting in making an impact in today's society. Take advantage of your opportunity and find ways to attach more meaning to what you do.

#### **Internal Creed**

What is the moto you preach to your internal team? What do you want your reps saying before they run out the door? When working for your company, how does one operate? EX: "Work Hard, Play Hard, Give Back." "Crest Hustle" "We are Savage"

#### Three Uniques

It is crucial to get clear on what makes you unique because if you just use things like; "We have great customer service," this is not going to have much weight in today's world because everyone says that. Get very specific on what you do different.

Why work for you vs any other company? What are the accolades you have that no other teams or companies have won. What are you quality traits as a leader that should attract talent. What makes your opportunity great vs other opportunities out there?

#### **5 Year Plan**

Start with the end in mind. Then reverse engineer it from there. Too often companies live year to year, not giving their people a clear reason for them to grow with the company. They always perform less than they potentially could perform because they have nothing long term to chase.

#### **Core Objectives**

Objectives are designed to make your business better. Example: Improve training platform. They tend to be things that aren't involved with sales, but lubricate and innovate the business so sales and installations are easier.

Objectives in a business help people understand what they are trying to accomplish in the next 30, 60, 90, 6 months, or 1 year.

Assign who is the captain that is leading the charge on the objective. Put deadlines, and map out the micro tasks that are needed to accomplish the objective.

Core Values					
		Purpose/Visi	on Statement		
		Interno	ıl Creed		

Three Uniques - Internal				
	Three Uniques - External			
	Ideal Recruit			

#### 5 Year Plan

	5 Year Plan	
Year 1		
Year 2		
Year 3		
Year 4		
Year 5		

#### **Core Focus**

	OBJECTIVE TIMELINE			
Focus 1				
Focus 2				
Focus 3				
Focus 4				

## **LEADERSHIP**

"People don't leave companies, they leave leaders"

#### 4 Keys to High Level Leadership

#### **Time Value Paranoia**

- What is your time worth per Hour?
- Working on the business or in the business?
- Budget time for things you VALUE
  - Family
  - o Fun
  - o Fitness/Soul

#### Functions ... then People

- Department Makeup
  - o Sales | Ops | Finance
- Outline each job function and scorecard

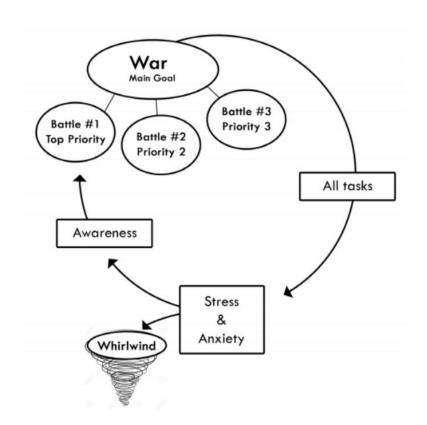
#### Leverage

- Delegate it
  - Upwork
  - Project Management Tools
  - Effective Reporting
- Automate it
  - Zapier
  - o CRM
- Eliminate it

#### **Planning**

- Weekly + Daily
- Family First then fill with work
- 3 S's
- Battles that win the WAR

#### **D2D Planner**





#### **Time Assessment**

TASK	Time	Energy 1-10	TASK	Time	Energy 1-10

What do you do and how many hours do you spend on each task per week? How much energy does each of those tasks give you?

#### **Leadership Tips**

#### **Positions**

You must clearly define the positions and what the functions require in each position. Also clearly outline what the compensation plan is for each position. Before launching positions, overrides, or road maps - make sure to have a way to track and view accounting on these. The worst thing you can do is promise all this growth and forget about it. Sales reps end up resenting the opportunity instead of thriving in it.

#### **Leadership Development Program**

Leaders aren't born they are created. Most people focus on teaching basic sales skills, but never teach what it takes to be a leader. Create a system that is intentional about creating future leadership in your company. For Example: Leadership meetings weekly, Leadership Days, monthly, or quarterly where you teach how to: motivate, recruit, train, have tough conversations, handle problem situations, leverage, growth, etc... If you don't develop leadership you won't have any.

#### Leadership without Pay

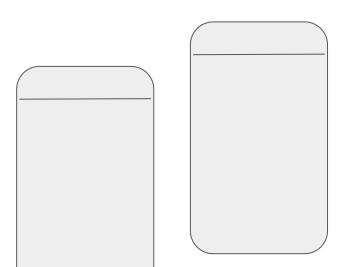
There can be leadership roles that don't get paid. Reps knowing there is potential for them to move into leadership will take on roles and responsibilities in preparation to be a manager in the future. Everyone realizes there is training required for growth. Make leaders earn their spots. Avoid entitlement.

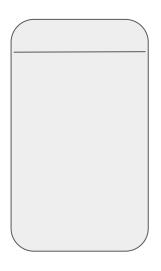
#### **Leadership Top Heavy**

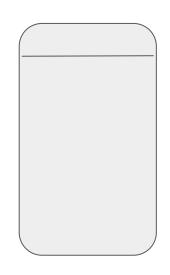
Speed of the leader, speed of the team. Do not promote reps to become managers just because they had prior experience. The reality is, for someone to lead they need someone to lead. Managers have to start somewhere, but I caution you not to promote too quickly. It is easy to move people up the ladder, but it is challenging to move them back down once they have that title in their minds.

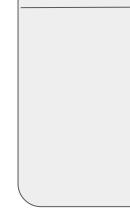
#### Sales Department Structure

- Title \_\_\_\_\_
- Job Description
- Scorecard





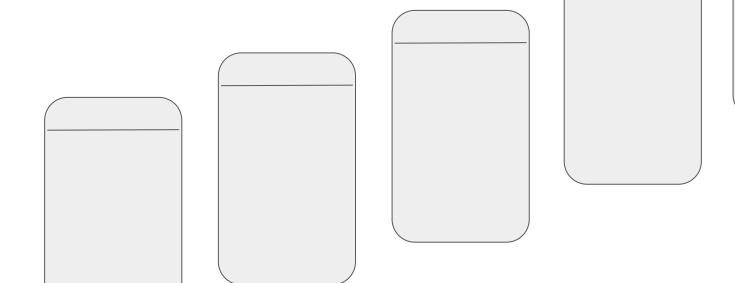




# **Ops Department Structure** Title \_\_\_\_\_ Job Description Scorecard

#### **Finance Department Structure**

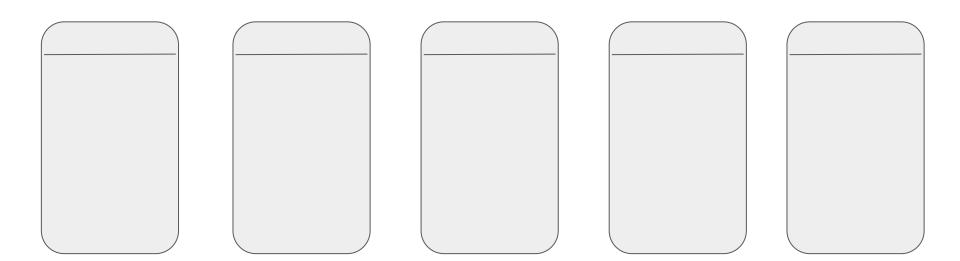
- Title \_\_\_\_\_
- Job Description
- Scorecard



#### **MICRO POSITIONS**

What can you push off to an overseas person to help do some of the tedious jobs you don't like to do?

- Platform
- Budget



AUTOMATE | DELEGATE | ELIMINATE

## Office Organization

OFFICE 1	BREAKDOWN
Manager	
Sales Reps	
Canvassers	
Monthly Volume	

OFFICE 2		BREAKDOWN
Manager		
Sales Reps		
Canvassers		
Monthly Volume		

OFFICE 3		BREAKDOWN
Manager		
Sales Reps		
Canvassers		
Monthly Volume		

OFFICE 4		BREAKDOWN
Manager		
Sales Reps		
Canvassers		
Monthly Volume		

## **Key Players**

KEY PLAYERS				
WHO	ROLE	STRENGTHS	KPI's	

#### **SCORECARDS**

Name:	PROJECTS	
1)		
2)		
3)		
4)		

Name:	PROJECTS
1)	
2)	
3)	
4)	

Name:	PROJECTS
1)	
2)	
3)	
4)	

Name:	PROJECTS
1)	
2)	
3)	
4)	

#### **KPI TRACKER**

	WEEKLY ACCOUNTABILITY																	
	Name			Na	me		Name		Name		Name			Name				
	Outside Sales		ales	In	side Sa	les	Re	ecruitir	ng		Ops		M	arketir	ng		Biz Dev	
WEEK	Doors	Contacts	Closed	Leads	Demo	Sign	Prosp	Int	Sign	Built	Serv	Cancels	Posts	Revs	Eng	Proj	Cont	CD
1-7-2021																		
1-14-2021																		
1-21-2021																		
1-28-2021																		
2-4-2021																		
2-11-2021																		
2-18-2021																		
2-25-2021																		
3-4-2021																		

## **Rep Development**

	F	REP DEVELOPMENT
New Rep		What do They Get when They Graduate
Requirements		
Advanced Rep		What do They Get when They Graduate
Requirements		
Assistant Mgr		What do They Get when They Graduate
Requirements		
Manager		What do They Get when They Graduate
Requirements		
Regional		What do They Get when They Graduate
Requirements		

#### **Leadership Development**



#### **Tools Audit**

Tools Audit				
CRM				
Knocking App				
Competition Track				
Training Software				
KPI Dashboard				
Presenting Materials				
Signing Process				
Other				
Other				

#### **Compensation Tips**

#### **Compensate Behavior You Desire**

- Collect Activation Pay more
- Self Gen Deals Pay More
- Auto ACH Pay More
- Company Gen Lead Pay Less
- Quality of lead

#### **Clear and Universal**

- Transparency on Tracking
- Transparency on HOW pay works
- Avoid special deals and sign ons
- Clear Signed Agreements
- Addendums when pay changes

#### **Based off Performance**

- Those that sell more Get paid more
- Create a sliding scale to standardize pay bumps
- Avoid hourly and salary
- Recruiting comp
- Quick hits for Setters
- Pay based on what's in their control

#### **Accounting 100%**

- Don't miss a paycheck
- Deductions are trackable and transparent
- Report what each check is for
- Open door policy
- Coordinate with accounting dept before launching new pay scales

## Payscale (Rookie)

	ROLE 1 - COMP	Tit	tle	
Self	Gen		Comp	o Gen
Tiers	Volume	%/\$	Vol	%/\$
Tier 1				
Tier 2				
Tier 3				
Tier 4				

## Leadership Payscale

	СОМР	Tit	tle	
Ove	rride		Persono	al Sales
Tiers	Volume	%/\$	Vol	%/\$
Tier 1				
Tier 2				
Tier 3				
Tier 4				

## **Budget**

NOTICE: Important	things to Budget
Lead Budget/Setter	
Closer Commission	
- Self Gen	
- Company Gen	
Manager Override	
Regional Override	
VP Override	
Recruiting Budget	
Culture/Incentives	
Misc/Materials	
Office Space	

Budget					
Fixed Cost	Cost				

## Long Term Retention Plan

Long Term Incentives					
Incentive	Cost				

# RECRUITING

"Would you rather go sell 1 account, or go recruit 1 person to sell 100 accounts for you"

### 8 Principles of Recruiting

#### 1 Recruits Value

Do you understand the value of one recruit and the potential earnings you can make off that person? How much does it cost you to get one recruit to stick, and what is the ROI?

#### **3 Leagues**

- A's recruit A's and B's
- B's recruit C's
- C's don't recruit anyone

#### 2 Hats

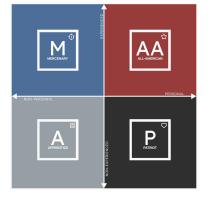
#### Sales Professional

- Builds Rapport
- Proves Credibility
- Impresses
- Earn their trust
- Finalize it now
- You are grateful for them

#### **HR Professional**

- Is indifferent
- Is Skeptical
- Hard to impress
- They earn yours
- Need time to consider
- They are grateful for you

#### **4 Classes**



#### 8 Principles of Recruiting

#### **5 Platforms**

- Source
- Interview
- On-board
- Train
- Retain

## 7 Deadly Sins

- Lack of Vision
- No Data Reporting
- Un-Organized
- Lack of Systems
- Singing Different Songs
- Necessity over Consistency
- Self Serving vs Serving

#### **6 Branches**

- Your Circle
- Your Circles Circle
- Headhunting
- Public Encounters
- Events
- Web

#### 8 KPI'S

- 1) Resumes Received-> Screening Interview
- 2) 2nd Interview Show Rate
- 3) Final Interview -> Job Offer
- 4) Offer Created -> Offer Completed
- 5) Job Offer > Training Attendance
- 6) Training Attendance -> 2nd Day
- 7) 2nd Day > 1st Sale
- 8) 1st Sale > Graduating Training

#### **ABC's Matrix**

A's recruit and lead A's and B's
B's recruit and lead C's
C's don't recruit or lead anyone

#### **ABC's Matrix**

C's



#### LIABILITIES

Is a problem
Driven by fear
Dishonest
Bad habits
Unhealthy
Unkept
Needs to be managed
Disorganized
Unmotivated
Work - need to do

B's



#### **LABORERS**

Sees problems
Driven by recognition
Honest with others
Developing habits
Trying to be healthy
Kept
Manages himself
Organized
Can be motivated
Work - like to do

A's



#### **LEADERS**

Sees solutions
Driven by principals
Honest with himself
Good habits
Healthy
Polished
Manages everything
Systematic
Obsessed
Work - a part of them

## **Recruiting Strategy**

CURRENT STRATEGY					
Method	Spend/month	Hires/	Hires/	Hires/	Hires/

How are you currently recruiting and what has that looked like the last few months

Recruiting Goals

## Growth

RESPONSIBLE GROWTH RATE				
Hires Per Week				
		NOTES		
	GRO	OWTH RATE		
OFFICE	HIRES	ACT	HEAD COUNT	
Office 1				
Office 2				
Office 3				
Office 4				
Office 5				

## **Recruiting Schedule**

WHEN DO YOU BLOCK TIME ASIDE TO RECRUIT				
Campus Recruiting				
Networking Events				
Warm Market Contacts				
Public Encounters				
Online Job Posting				
Experienced Rep Contacts				

Leadership is responsible at creating a system for their teams to follow when it comes to consistent recruiting.

Set time aside weekly or monthly where you you have uninterrupted recruiting sprints

#### **Recruiting Compensation Tips**

#### **Quick Hit**

- Have a simple incentive to bring in active bodies
- Fast Track Program

### % of Manager Override

- This would be an assistant manager, or manager in training.
- Only give this when you believe the recruiter is on a path to leadership and running those recruits on his own one day.

#### **Recruiter Override**

- Fixed dollar/percentage per sale that recruiter gets <u>forever</u> on the rep that he brings in.
- Make it small because you want a good chunk of your recruiting budget to go to the manager for leading them.

## **Long Term Incentive Plan**

- Create opportunity for your key leadership to earn SWEAT equity.
- Carve out a pool of shares. Shares based off people's production in comparison to the rest of the team. They get that % of equity in that pool of shares.

## **Recruiting Compensation**

Recruiting Compensation	Corporate Recruit Deductions
Personal Recruits	
Non - Personal Recruits	How are you Tracking it?
Managed Recruits	How are you macking in:
Short Term	
Long Term	

What am I willing to Spend to Create a Full Time Rep?

## **Pipeline Progression**

Applicant pipeline progression		
Step 1		
Step 2		
Step 3		
Step 4		
Step 5		
Step 6		
Step 7		

When you have someone interested in the job, what is the flow of that applicant?

## 100 List - Race to 24

Туре	NAME	Туре	NAME	Туре	NAME	Туре	NAME
Ш							

# **TRAINING**

"Respect the training, honor the commitment and cherish the results"

### **Analyze Training and Onboarding Today**

What do we have to give new reps?

Who does Training in person and digitally?

•

Who is overall in charge of company training experience? (Dean)

What is the delivery of materials look like? Speed, re-ordering, inventory etc?

## **Current Experience**

CURRENT CANDIDATE EXPERIENCE						
Stage 1	Stage 2		Stage 3		Stage 4	Stage 5
!	NOTES		MATER	RIALS	NEEDED	Training pay

When you are ready to offer the job, what does the reps experience look like and how do they get onboarded and selling fast?

#### **Tips on Training Systems**

#### No System - No Scaling

- To replicate top talent fast you need a training system. This will not only maximize your time and production, but your reps as well. Remember, people are going to sink or swim in this job. The goal is to create a successful path for them to swim faster and sooner.
- With improper training and systems you lose top potential talent. Don't let people slip because you were too cheap, busy, or lazy to put resources together.
- Good training systems are a recruiting tool. This is something reps look for when deciding what company to work for. Who is going to teach me how to make the most money and how?

#### **Accessible Content**

- Get D2D University and have us assist you in building your online portal.
   Training manuals have been effective at times; however, reps need the ability to self-train and review at any time.
   This avoids confusion, managerial stress and calls bogging down the leaders.
- Empowers sales reps to learn on their own and internalize the principles taught in the meetings, in person and in the field.
- Eliminates the excuses reps create around improper training, attention, support, etc. The rep has full accountability for his/her success in individual study.

#### **Tips on Training Systems**

## **Self-Development**

- Leaders must set the example for self-learning and growth. Creating an incentive for sales reps to learn outside the field and classroom will assist in achieving optimal results.
- Accountability and reporting are required to ensure sales reps are retaining training information in order to scale your team and averages.
- Assists in identifying who is fully committed.

#### Content

- Short and simple step by step ways to sell and fulfill all sales processes. Sales reps have short attention spans. Keep your videos 1-4 mins each.
- Create clear sales trainings. Example: "10 Step Closing Process." Where it would be easy to remember the 10 steps.
- Create content to where you can empower reps to become selfsufficient. Empower them to go find the answers in the content vs always having to come to you with their problems.

## **Tips on Training Systems**

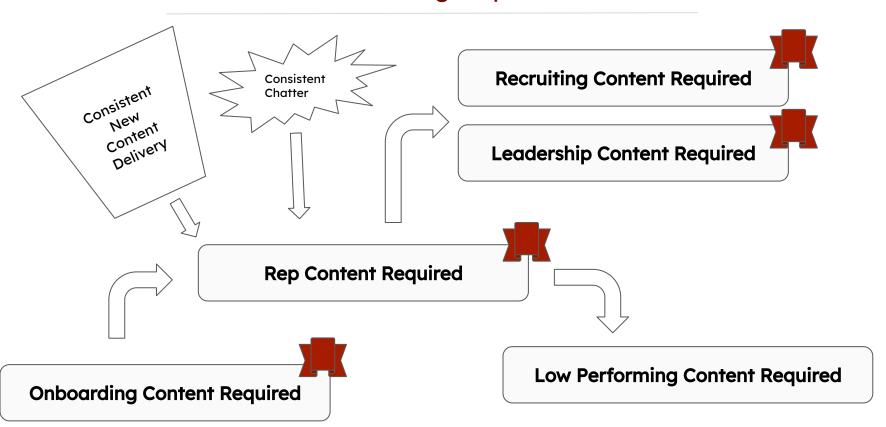
### **Classroom Training**

- Make sure to deliver valuable content that is easy to consume and is bite size. Most people don't retain much of what is taught in the classroom, so it's important to focus on one thing at a time and make it interactive.
- Focus on ROLE PLAYS. Role playing can be embarrassing, and unrealistic; however, If you take role playing seriously, this can be one of the most effective places to assist in critiquing sales reps body language, pitch, and actually replicate what they are saying and how they are saying it on the doors.
- Have different meetings for different skill levels. If you are always training on the basics the veteran reps are going to get bored and challenge your ability to create inspiring relevant trainings. This is where D2DU comes in handy.

### **In Field Training**

- Take your reps out and SHOW them how to do it.
  - o Teach them the Law of the Harvest
  - Show them what it takes to be successful
    - Work the hours
    - Have a positive attitude
- Shadowing is a great tool; however, remember: see one, do one, you're on your own. Knowing the sales rep will sink or swim, hold a meeting the next morning to go over what they are learning and review questions that came up on the doors, or problems mentally or physically arose.

## **Training Map**



#### **D2DU - ONLINE TRAININGS**





#### SOLAR.D2DU

Foundations: Solar

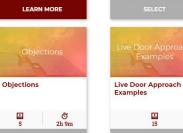
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1h 48m

Overview

All you will ever need to know to sell solar start to finish from door knock, to presenting, to objection, to closing deals.

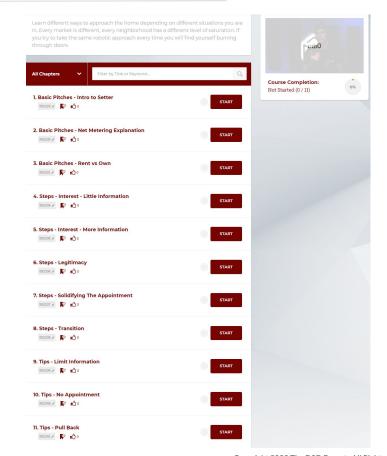












#### **Course Creation Content**

#### INTRO Welcome to "Company" Who is "Company" | Past - Present - Future Cores Values Mindset | Buy-In Work Ethic My "3 Keys to success" Can be done by multiple reps My "3 Biggest Obstacles in this Job" Can be done by multiple reps Introductions and why "Company" Team Activities Why "Company" Why "Company" Competitions Prizes|Fun Why "Company" Rep/Leader 1 Rep/Leader 2 Rep/Leader 3 Rep/Leader 4, etc...

## **Course Creation Outline Cont.**

SALES PROCESS			Objections		
The Pitch			I need to think about it	Explination - Role Play   Live	
			Not Interested	Explination - Role Play   Live	
Overview to the door approach	Could be broken down into 5 video		Cost Too Much	Explination - Role Play   Live	
Steps Broken Down			Just Give Me a Card	Explination - Role Play   Live	
Rep Door Approach 1			I've Already Looked At This	Explination - Role Play   Live	
Rep Door Approach 2			No Need	Explination - Role Play   Live	
Rep Door Approach 3, etc			Cost More Than Competitors	Explination - Role Play   Live	
			Need to Research you/product	Explination - Role Play   Live	
Presenting			Spouse is the Decision Maker	Explination - Role Play   Live	
Overview of Presenting Steps	Could be 10 Videos				
Role Play   Examples   Live			ADMIN		
Closing			On-Boarding		
			Training	Breakdown Each Step	
Overview of Closing Steps	Could be 5 Videos		Daily Schedule		
Standard Close			Expectations		
Rep Close 1			Goals		
Rep Close 2			Area Management		
Rep Close 3, etc			Group Messaging		
			Company Website		
			Meeting Structures		
	Deal Submission				
	All Paperwork	Screen Record			
	Where to Input Data				
	How Do I Get Paid?				
	Tools				
	CRM	Screen Records			
	Applications				

#### **Course Ideas**

Additional Course Creation Ideas and Map			
Course/Topic	Video	Status	Notes

What content do you need to make to avoid your phone ringing with dumb questions over and over again?

What content do you find yourself training on over and over again and hate training on it?

What certification or graduation processes could you make to give recognition and standardization to rep and leadership development in your company?

# **In-Person Training**

IN PERSON TRAINING PROCESS				
Person in Charge				
Who				
When				
How Often				
Field?				
Field Trainer?				
Territory 1				

## **Online Content**

ONLINE CONTENT				
Who Makes Login				
When				
How Often?				
Requirements				
Certificates?				
Compensation				
Upkeep?				
Reporting				
Consistent Eng.				

## **On-Board Process**

	ON- BOARD PROCESS NAME
Step 1	
Step 2	
Step 3	
Step 4	
Step 5	
Step 6	
Step 7	
Step 8	
Step 9	
Step 10	

## **On-Boarding Checklist**

ONBOARD CHECKLIST:	
Task	Completed?

# Bootcamp | Orientation

Onboard Bootcamp   Orientation					
Topics					
Where					
When					
How Often					
Who Trains					

## **Graduate Requirements**

Graduated Rep Requirements	

<u>Graduated Reps</u> = Reps that have completed a certain amount of sales and onboarding checklist items to ensure long term success

#### **Fast Start**

	Fast Start	Date Range
Tier	Volume	Prize
Tier 1		
Tier 2		
Tier 3		
Tier 4		
Tier 5		
Who		
How		

How are you going to get reps selling FAST out the gate to see money come in quick. High ticket 30 days, Lower ticket 14 days.

## **Ideal Experience**

IDEAL CANDIDATE EXPERIENCE					
Stage 1	Stage 2	Stage 3	Stage 3 Stage 4 Stage 5		
NOTES		MATER:	IALS NEEDED	Training pay	
NOTES	I				

## Goals

6 MONTH GOALS					
TOTAL	. RECRUITS	OPPORTUNIT	IES PER WEEK	DEN	10S
TODAY	GOAL	TODAY	GOAL	TODAY	GOAL
С	CLOSED		NUE	OFF	ICES
TODAY	GOAL	TODAY	GOAL	TODAY	GOAL

## **Sales Accountability**

Onboard Bootcamp   Orientation					
	OFFICE 1	OFFICE 2	OFFICE 3	OFFICE 4	OFFICE 5
Contacts Made					
Demos					
Closed Deals					
Closing %					
Installs					
Job Size					

# **CULTURE**

"Culture is the process by which a person becomes all that they were created capable of being."

**Thomas Carlyle** 

#### **CULTURE**

Culture is Free Energy Created by Intentional Systems Properly Implemented and Followed

#### Schedule

- Leadership mtgs
- Sales Meetings
- Supplemental trainings
- Team Activities
- Knocking Times

## **Competitions**

- Transparency on Tracking
- Transparency on HOW pay works
- Avoid special deals and sign ons
- Clear Signed Agreements
- Addendums when pay changes

#### Clubs

- Champions Club
- Milestone or Hat Club
- Company Gen Lead Pay Less
- Quality of lead

### **Accounting 100%**

- Don't miss a paycheck
- Deductions are trackable and transparent
- Report what each check is for
- Open door policy
- Coordinate with accounting dept before launching new pay scales

## Sales Meetings

- High Energy Role: DJ
- Greet Reps with Energy Role: Greeter
- Numbers Role: Numbers Guy
- Recognition Role: Numbers Guy/Leader

- Clubs Role: Clubs Guy
- Announcements Role: Leader
- Training Everyone get involved
- Motivation Role: Motivation Guy

Sales Meetings						
Activity	Activity Time Limit Captain Implemente					

## **Leadership Meetings**

• Leadership Training: 20 min

• Problems and Pulse: 10 min

• Accountability: 5-10 min

• Motivation: 3 mins

Area Management

Personnel

Inventory

	Leadership Meetings					
Activity	Activity Time Limit Captain Implemented					

#### **General Schedule**

GENERAL SCHEDULE														
ACTIVITY	S	Time	М	Time	Т	Time	W	Time	TH	Time	F	Time	SA	Time
Leadership Meeting														
Sales Meeting														
Required Knocking hrs														
Bootcamp/Orientation														
Supplemental Training														
Team Activities														
Recruiting Designated														
1on1 Performance Int														

#### Competition Do's and Don'ts

#### Do's

- Always have a meaningful competition going on
- Ask you team what they get motivated by when it comes to prizes
- Map out the competitions well ahead of time
- Create names for the competitions and reuse them for years to come
- Promote competitions well before they happen
- Have clear transparent ways they are displayed to your teams and updated
- Be consistent with how you run and score them
- Create clear defined rules ahead of time, and what it takes to win. Qualification requirements are clear
- Constantly talk about the competitions

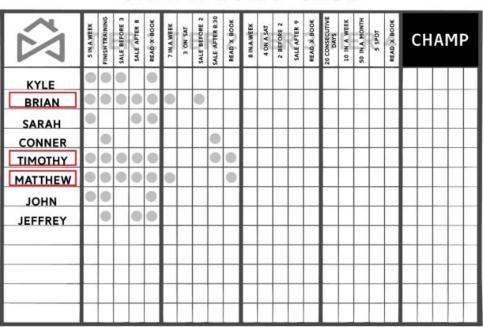
#### **Don'ts**

- Launch a competition and halfway through just forget about it
- Don't favor certain people or teams. Make an equal playing field
- Don't always make it about the prizes. Make it more about the pride of winning

## **Champions Club**

"Don't treat all players the same"

# **CHAMPIONS CLUB**



### Clubs

	Name
Notes	
	N. F.

	Name	
Notes		

	Name	
Notes		

Name	

## **Competitions**

#### Map out a 12 Month Calendar for you important competitions

Competitions & Incentives		
Names	Dates	Executed

# Competition

	Name
Notes	

## **Culture Contributors**

CULTURE CONTRIBUTORS							
ACTIVITY	CAPTAIN	VALUE					

### **Lead Flow**

CURRENT LEAD FLOW							
Lead Creation		Clos	e Deal	Manage to Install			
Title		Title		Title			
Expectation		Expectation		Expectation			

IDEAL LEAD FLOW								
Lead Creation		Clos	e Deal	Manage to Install				
Title		Title		Title				
Expectation		Expectation		Expectation				

# Tax Efficiency Review

	Tax Efficiency Review
1099 vs W2	
Leasing Business	
401K	
Healthcare	
S-Corp	
Business Vehicles	
CPA?	
Depreciation	

### **Area Management Strategy**

#### **Importance**

- Create stories around certain areas.
- Mismanage potential areas.
- Get kicked out and blocked from areas.
- Create frustrations within your teams/potential customers.
- Waste time.
- Lose out on deals.
- Higher attrition.
  - o And much much more

#### Consolidate

Put your reps all close to each other. This makes it simple when reps need support closing. This also makes it easy for you to form carpool groups. You want to know where your reps are knocking and that they are in turf. I would rather drive 2 hours away every day and knock knowing my people are out on the doors, than drive 15 mins away to knock with the simple temptation of reps going home or not being out the hours they are supposed to.

#### Why Strategize

- Organization...
- Time Management skills.
- Maximize turf and production.
- Structure: so reps can focus on selling instead of who they are going to talk to.
- Trust.
- Consistency

### **Re-Knocking**

It takes 7 no's to get a yes. Re-knocking is important to the business because you can create brand awareness and concentrated customer bases. It also gives opportunity to better bandwagon and manage referrals. It has been proven by many industries and companies that the best areas are ones that have been previously hit and had success. Instill this into your company culture watch results take off.

#### **Utilize the Apps**

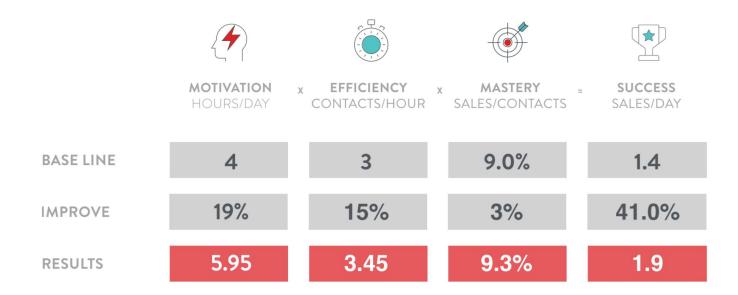
#### **Track for Sales Performance**

- Track Activity
  - Knowing where people are knocking, how often, and when.
     This helps hold them accountable to a full workday
- Know the data
  - This helps you better diagnose what issues reps are running into and where you need to spend your training and leadership.

#### **Create Competition**

- When you can trust your people to accurately disposition their activity, have the data, you can create competitions and dashboards around the data.
- This will automatically exposure and recognition for the behaviors you wish to drive.







# SalesRabbit Organizational Formula







**BASE LINE** 

202.5

\$20,250

\$8,293

**IMPROVE** 

41.0%

\$28,543

41.0%

**RESULTS** 

285.4

**GROSS \$ / SALE** 

\$100

**REP COUNT** 

100

# **Track Your Progression**

Phase One				Phase	Two		Phase Th	ree Phase Four Phase Five
PHASE 2 - Foundations	Completed		3.45%					
Experts 2 Day Onsight		*	*	2020-11-01				Meet with leadership and go over foundations and systems. Potential all sales meeting. Leadership Development. Setting up TPM and RPM for success.
Action Items	Completed		*	2020-10-14	2020-10-14			6 Month Map, and rubric of D2D and client action items.
6 Month RoadMap	Completed	→ High	*	2020-10-14	2020-10-14		https://docs.google.com/c	Ourline clear timelines and phases of managed expectations and next steps.
Core Values	Completed	▼ Medium	*	2020-10-14	2020-10-14			Key values that drive company decisions that represent the company and what they stand for.
Mission Statement	Completed	→ High	· ·	2020-10-14	2020-10-14			Company's Vision and purpose. "Why does the company exist?"
Internal Creed	Completed	→ Low	¥	2020-10-14	2020-10-14			Company's internal moto that the team lives by.
Three Uniques	Completed	- Low	*	2020-10-14	2020-10-14			3 qualities that make you different in the marketplace and from a recruiting standpoint.
Ideal Client	Completed	▼ Medium	~	2020-10-14	2020-10-14			Who is the client's target market?
Company Scorecard KPI		→ High	*					Does the client have a KPI tracker - Digital - Phylsical?
Objectives	Completed		*					p. 44-46
Payscale	Completed	→ High	*	2020-10-30	11/2	$\overline{\mathbf{V}}$		Map out and design payscales for new hire packets.
Team Lead Payscale	Completed	→ High		2020-10-30	2020-10-30			Map out and design payscales for future managers.
Company Structure	Completed	→ High	- +			$\overline{\mathbf{V}}$		Business model and "Go To" market strategy.
Heiarchy		▼ Medium	¥	2020-10-30				Analyze current and ideal company org chart.
Setter/Closer Program?		▼ Medium	*					Structure, optimize, and implement the proper setter/closer program if needed.
Roles and Responibilites		→ High		2020-10-23				Identify job functions/positiions and job descriptions for each. Implement into hierachy.
Scorecards		→ High	*					Map out standards and KPI's for each job description.
Key Players		→ High		2020-10-30				Identify client personel that D2D and client leadership should spend more time and energy on.
Office Organization		→ Low	*					Clearly define who is doing what on which teams.
Tools Audit		▼ Medium	*					Go over CRM, knocking aps, KPI tracking, marketing tools, etc.
Budgets		▼ Medium	-					List expenditures; incentives, leadership overrides, growth, office expense, swag, etc.
Weekly and Monthly Calendar	Completed	Medium	¥	2020-10-14	2020-10-14			Company calendar, when are sales meetings, leadership mtgs, knocking hours.

#### **OUR PROGRAMS**

## **D2DU - Corporate Act**

Experts Coaching Packages	Corporate Set-up
Included Benefits	\$9,900
Custom Domain	<b>&gt;</b>
White Label	<b>✓</b>
1 In Person Film Day	~
12 Months Video Edits	~
Bulk Migration Users/ Content	~
Monthly CSM Reporting	~
4 Implementation Calls	~

Monthly User Fees				
5-10 10-24 25-49 50-99 100+				
\$79	\$59	\$49	\$39	\$29

#### **Team Builder**

Team Builder	Level 1
Included Benefits	\$5000
Company Recruiting Training	
Recruitomatic	V
Weekly Reporting	~
Recruiting Consulting Calls	V
10-13 Qualified Candidates	V

Placement fee = \$775

\* Hired

- \* Attended initial training
- \* Survived 1 Day in Field

#### **OUR PROGRAMS**

# **D2D FINANCE**

FINANCIAL EXPERT 6 months	
Included Benefits	\$10,000
2 Day Visit	~
1 Day Follow Up Visit	~
4 Coaching Calls	~
Book Review and Set Up	~
Budgets and Planning	~
Dept Training	~
Online Trainings	V

# UNFAIR ADVANTAGE = \$185,900

D2DU	
Included Benefits	\$9,900
Custom Domain	~
White Label	~
1 In Person Film Day	~
12 Months Video Edits	~
Bulk Migration Users/ Content	~
Monthly CSM Reporting	~
4 Implementation Calls	~

Team Builder	
Included Benefits	\$5000 mo
Recruitomatic	>
Weekly Reporting	٧
Recruiting Consulting Calls	>
10-13 Qualified Candidates	7

FINANCIAL EXPERT 6 months	
Included Benefits	\$10,000
2 Day Visit	~
1 Day Follow Up Visit	~
4 Coaching Calls	~
Book Review and Set Up	~
Budgets and Planning	٧
Dept Training	٧
Online Trainings	~

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L EXPERT onths		4
Benefits	\$10,000	
Visit	V	
w Up Visit	>	
ing Calls	~	
and Set Up	٧	
d Planning	٧	
raining	٧	
rainings	~	

Consulting	
Included Benefits	\$106000
2 Day On-Site - Sr Expert	~
5 Days - Bombsquad	~
1.5 Days Follow Visit - Sr Expert	~
1hr Coaching Call 2x Mo	~
2 - 1.5 Days - Deep Dive Utah	~
Spring Sales Summit - 2 Tix	~
Fall Recruiting Summit - 2 Tix	~
D2DCON - 2 Mastermind	~
D2DCON - 2 Gen Admin Tix	~
Business Boot Camp	~
Marco Polo - Coaching	~
Weekly Company Sales Training	~

Monthly User Fees - FREE				
5-10	10-24	25-49	50-99	100+
\$0	\$0	\$0	\$0	\$0

## **NOTES**

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## **NOTES**

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## **NOTES**

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